

Terms and Conditions



General

- I. Before booking, please satisfy yourself that you have been given adequate guidance as to the suitability of the course or voyage you are attending. If in any doubt please contact us.
- II. Where the person sailing with Sailing Tectona CIC is under the age of eighteen the written permission of a parent, legal guardian or employer is required.
- III. No person may bring alcoholic liquors on board the vessel. No person may bring or use aboard any drugs whose possession is punishable by law. Any breach of these rules may lead to the offending person being required to leave the vessel and no return of fee in that event shall be expected.
- IV. It shall be the responsibility of you to inform Sailing Tectona CIC (I) if you have been in contact with any infectious disease (II) if you are under any medical treatments with drugs (III) if you have any special dietary requirements.

Inclusions

- V. Food onboard, use of the waterproof clothing (not footwear), all safety equipment, life jackets and harnesses, mooring and fuel costs.

Exclusions

- VI. Any meals taken ashore, travel to and from the boat and personal travel insurance for the voyage.

Payment Schedule

- VII. A signed copy of the 'Confirmation of Booking' must be received and a non-returnable deposit of 25% of the voyage cost must be paid 28 days (4 weeks) after receiving these terms and conditions to secure the booking. The remaining balance must be paid 56 days (8 weeks) before the start of the voyage.

- VIII. Booking forms for the individuals participating in the voyage must be returned to Sailing Tectona CIC as early as possible and in any case no later than 14 days before the voyage start date.

Cancellation & Refund Policy

- IX. If you need to cancel your voyage, please let us know as early as possible and confirm in writing the same day. The following refunds will be made:
- A full refund (less the non-refundable deposit) will be given if the voyage is cancelled 24 weeks (six months) prior to the start date of the voyage.
 - A refund of 50% will be given if the voyage is cancelled 12 weeks (three months) prior to the start date of the voyage.
 - No refund will be given if the voyage is cancelled any later than 8 weeks (2 months) prior to the start date of the voyage.
- X. We reserve the right to re-arrange a course or voyage due to circumstances that are unforeseen. While every effort will be made to adhere to any advertised program, Sailing Tectona CIC does not accept responsibility for any changes that have to occur that are out with our control or arise due to unforeseen circumstances.
- XI. If a vessel is unavailable, Sailing Tectona may, if possible, provide an alternative vessel for the voyage.
- XII. If bad weather affects a booking we have a responsibility to ensure the safety of everyone on board and we will be entitled to make reasonable changes to the relevant voyage or itinerary where we judge them necessary or appropriate.
- XIII. In the event of cancellation or a shortened trip, Sailing Tectona CIC will not be held liable for the cost of lost insurance premiums, travel expenses, pre-booked accommodation costs or any other costs incurred.

Third Party Website Links

- XIV. Our website(s) may contain links to third-party web sites or services that are not owned or controlled by Sailing Tectona CIC.
- XV. In the cases where the website or service is not directly linked to our company, Sailing Tectona CIC has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services.

XVI. You further acknowledge and agree that Sailing Tectona CIC shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.

Intellectual Property and Media

XVII. All content displayed on the website or social media platforms is owned by Sailing Tectona CIC or permission from the original owner has been granted to the company. No media content can be used outside of our website or social media platforms without written permission given in advance.

Liability & Insurance

- XVIII. Sailing Tectona CIC, its servants, agents and employees are not under any liability whatsoever in respect of loss or damage to personal effects or belongings howsoever caused, whilst attending a voyage. Consequently, irrespective of the legal basis on which any claim against us is made (except for claims for death or personal injury arising from our negligence) our total aggregate liability shall be limited to the sum of all payments received by us at the date of the incident or event giving rise to liability.
- XIX. Any claim you wish to make can only be made against Sailing Tectona CIC and not against any director, volunteer, employee, servant, agent or consultant.
- XX. Sailing Tectona CIC is a community interest company limited by guaranteed. VAT is charged whilst applicable. Sailing Tectona CIC carries Public Liability and Third Party insurance cover.
- XXI. The sail training vessels 'Tectona' and 'Olga' operated by Sailing Tectona CIC are certified by the Maritime and Coastguard Agency (MCA) as. Their crews and safety equipment comply with the MCA regulations.